



## Level 2 Certificate in Property, Caretaking, Cleaning Facilities

QSP provides this qualification to encourage best practice. The awards are assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

This qualification has been designed for new entrants to the cleaning industry who more responsibility than a cleaner.

### Who is it For?

This qualification will benefit specialist caretakers and property managers or a senior cleaner and those looking to formalise their knowledge and understanding as part of continuing professional development.

### How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collected by carrying out normal day to day duties.

### What will I Gain?

On successful completion of these qualifications candidates receive a level 2 Certificate, along with their portfolio which has recorded their achievement to keep as reference.

### What are the Benefits?

- ✓ Focuses attention on the specific role
- ✓ Identifies and resolves any training gaps
- ✓ Assists the adoption of safe and effective working practices
- ✓ Promotes increased staff retention through ongoing development
- ✓ Employee achieves a nationally recognised qualification with transferable units
- ✓ A structured development path is provided
- ✓ Increased knowledge of working practices is gained
- ✓ Enhances team working and customer service skills





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Learners must achieve 11 credits from the Mandatory Units group plus 9 credits from the Optional Units group.

### Mandatory Units

Title	Level	Credits	WAMITAB Unit Code
Reduce risks to health and safety in the workplace	2	3	C2.01
Promote and maintain service delivery	2	4	PC02
Contribute to the effectiveness and efficiency of premises and facilities	2	4	PC03

### Optional Units

Title	Level	Credits	WAMITAB Unit Code
Support the work of a team and develop yourself	2	3	PC04
Develop customer relationships	2	6	ICSD1
Control the use of resources in a Property and Caretaking environment	2	3	PC06
Maintain grounds of premises and facilities	2	3	PC07
Maintain site security and safety	2	3	PC08
Control the use of premises and facilities	2	4	PC09
Work safely at heights	2	3	C2.20
Carry out maintenance and minor repairs	2	3	C2.17
Operate plant to maintain the quality of pool water	2	4	SAPC13
Deal with routine waste	2	3	C2.07
Deal with non-routine waste	2	3	C2.16
Deep clean equipment in premises and facilities	2	6	PC16